



## UNPARALLELED SECURITY, SERVICE, SYSTEMS AND SOLUTIONS

### Office Building Security from the Ground Up

Through the right combination of security personnel and state-of-the-art technology, Allied Universal provides commercial properties with custom security solutions that begin at the ground level. We provide:

- › Lobby ambassadors specially trained in concierge-level customer service
- › Visitor management services and technologies, including access control systems management and ID badge generation

### Highly Trained Professionals

Allied Universal trains security professionals in areas critical to protecting lives, reducing risk and meeting federal regulations.

- › One of only 50 contract security companies with a SAFETY Act Anti-Terrorism designation
- › Specialized training modules in First Aid/CPR/AED and ADA Compliance
- › Fire/Life Safety, Emergency Response Planning and Active Shooter Preparedness training

### Backed by National Industry Leaders & Associations

To stay abreast of industry standards and best practices, Allied Universal is a proud sponsor of associations such as BOMA and IREM on the local and national level.



**15,000+**  
security  
professionals



**215,000+**  
CRE training  
courses  
taken annually



Over **600M**  
sq. ft. across  
**3,000+** sites



*To learn more about  
how Allied Universal  
can help secure your commercial  
property from the ground up, visit  
[aus.com/cre](http://aus.com/cre)*



## A Full Suite of Security Technology Solutions

Allied Universal offers a full suite of solutions to help you improve tenant satisfaction and your safety record and manage costs.

### CyCop® Security Management

Our advanced web-based patrol and reporting program provides real-time data about your facility and security workforce. This paperless solution is tailored to your building's needs and features:

- › Critical incident notifications and escalation alerts
- › Incident heat mapping and security asset allocation
- › Collection and reporting of incidents for regulatory compliance, risk mitigation and workforce management plans

### Security Systems

From design and installation to service and repair, Allied Universal offers a full range of security system solutions to control access and detect intrusion, including:

- › Access control
- › Alarm intrusion control
- › Industrial video systems

### Monitoring and Response Center (MaRC)

Our MaRC provides 24/7 end-to-end video surveillance using leading-edge equipment and state-of-the-art real-time analytics to proactively intervene through our central command presence, offering:

- › Event-based video monitoring customized to your security protocols
- › Fire and burglary alarm monitoring
- › Virtual guard tours, remote video escorting and remote lobby management

### Autonomous Data Machines (Robots)

Allied Universal has partnered with Knightscope advanced physical security technology to offer their Autonomous Data Machine (ADM) to enhance patrol coverage, provide real-time detection and alert capabilities, such as:

- › 360-degree video with thermal imaging and people detection
- › License plate recognition, parking monitoring and utilization
- › Audio recording and two-way intercom

## Security, Customer Service Models Redefine Security at Philadelphia's Comcast Center

When Philadelphia's Comcast Center switched from traditional security officers to security ambassadors, they reduced staff turnover and generated an ROI in training, recruitment and partnership management. Allied Universal's solution treated security and customer service as equal priorities, which meant redefining the recruiting effort to identify experienced security professionals predisposed to excellent customer service. "We took the concierge model and the security model and put them together to create something that redefines security," said Jim Birch, Director of Security & Life Safety for Liberty Property Trust, Comcast Center. "It's more than security. It's security with a smile. It's customer service with a security bent."



To find the right integrated security solution for your commercial property, call us at 866.825.5433 or visit [aus.com/cre](http://aus.com/cre)